



WHAT HAS HAPPENED?

On Monday 18 September a communication from Queensland Health noted our Easy serve breast fillet shredded chicken 2kg pack size product (Batch code: A5497) as the probable cause of 5 listeria cases in that state, 3 in NSW and 1 in Victoria.

As part of the ongoing investigation process NSW Food Authority conducted an inspection of our Marrickville headquarters on Tuesday 19 September and we have issued a trade recall to customers who received product from the batch to return or dispose of it.

WHICH PRODUCT IS BEING RECALLED?

Easy serve breast fillet shredded chicken 2kg pack size – commercial quantity
Marked as chilled by 16/10/2023, Batch code: A5497

ARE ANY OTHER PRODUCTS BEING RECALLED?

No other products are being recalled. There is no information to suggest that there is any food safety issue in relation to any other products sold by us.

HOW ARE WE RESPONDING?

We are continuing to work closely with the regulators and carrying out further testing as part of the investigation.

We have been reaching out to our customers and ask any customers or suppliers with questions to contact us on 1300 262 635 or reach out to their sales representative.

WHAT FOOD SAFETY PROTOCOLS ARE IN PLACE?

M & J Chickens follows stringent food safety and security systems and processes. This includes daily professional cleaning, food handling and processing protocols, testing of food samples, and an ongoing audit program involving government regulators and 3rd party certification bodies. We are consistently 'A' rated in these audits which are made available to industry and customers for transparency and compliance.

HOW LONG HAVE WE BEEN OPERATING?

M&J Chickens has been operating since 1982.

WHO DO WE SELL TO?

M&J Chickens sells to commercial outlets only. We do not sell to retailers.

HOW CAN I FIND MORE INFORMATION?

We take food safety and security very seriously and will provide updates as more information becomes available. Please check back regularly to our website for updates at <https://mandchickens.com.au/>

NSW ACT

28-32 Sloane Street
Marrickville
NSW 2204
(02) 9550 3611

VIC

20B Westside Drive
Laverton North
VIC 3026
(03) 9314 9111

SA

4 Kitawah Street
Lonsdale
SA 5160
1300 324 460

WA

22 Baretta Road
Wangara
WA 6065
1300 262 635

QLD

83 Riverside Place
Morningside
QLD 4170
(07) 3399 2700

NORTH QLD

4 Carroll Street
Mount Louisa
QLD 4814
1300 559 734